

# Tutorial Guide for MultiPlan®

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ISO Student Health Insurance cooperates with both the First Health and Multiplan provider networks, which have thousands of in-network doctors and hospitals within the United States.

In the Multiplan network, there are several ways to find in-network doctors/ hospitals in your area. Below is a quick tutorial guide of finding in-network doctors/ hospitals.

Multiplan website: <http://www.multiplan.com/index.cfm>

1. Click on: **Find a Provider**




[Payer Log In](#) [Find a Provider](#)  
[Solutions](#) [Services](#) [Markets](#) [Company](#) [Careers](#)

**Helping healthcare payers improve payment accuracy, reduce the cost of care, and gain competitive advantage.**

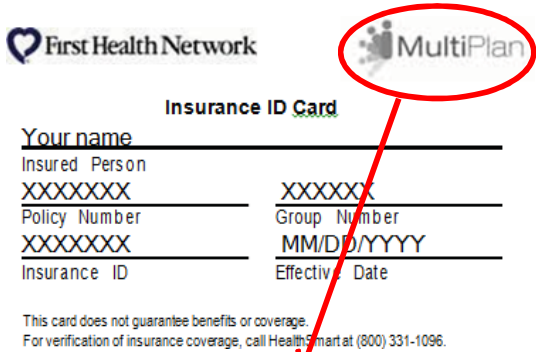
[Information for health plan members](#) >

[Information for healthcare providers](#) >



2. The  logo is on the front of your card so please select Multiplan as indicated in the image and click on [Continue](#)

Front of your medical card:



Multiplan NetworkLogo

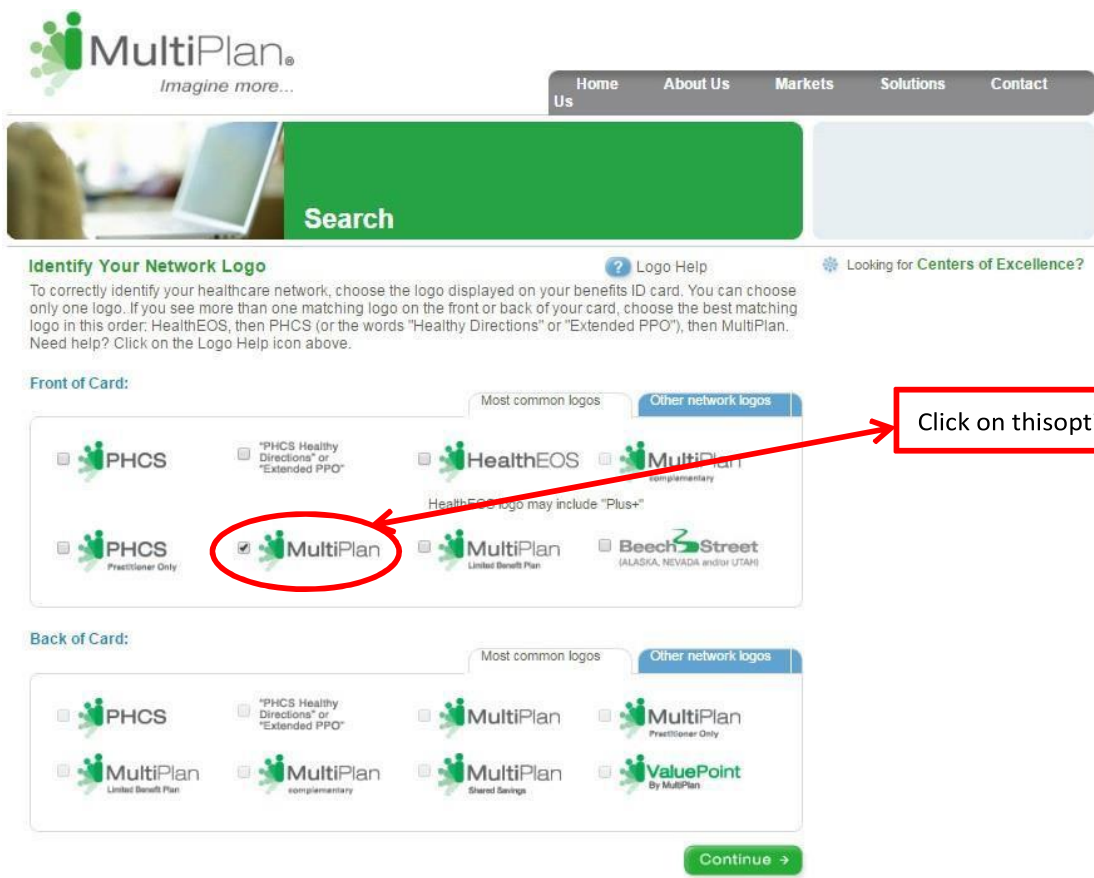
Back of your medical card:



Our claim department contact information

Pharmacy network information

Be sure to choose the correct logo as pictured on your card:



3. Choose either Doctor or Facility based on your need and click on

[Continue](#) →

Example:

I want to find a doctor for all of my family members.

I would select Doctor and click on

[Continue](#) →

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Search on below logo:  
**MultiPlan**

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**Choose a Provider Type**

**Doctor:**  
 Doctor or other healthcare professional

**Facility:**  
 Hospital, Lab, Imaging Center, Home Health Center, etc.

**Important Note:**  
By continuing, you agree that finding a provider on this site is **not a guarantee** of benefits coverage. It is *your* responsibility to:

- Contact the **provider** to verify **new patient status**, location and **participation in our network**.
- Contact your **health plan** administrator or human resource manager to verify your **benefit eligibility information**.

*The online directory is for reference only. While every effort is made to ensure current, accurate data, changes occur daily and may not be reflected here.*

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**You can choose to visit doctors or hospitals by choosing either option**

4. On this page, put your zip code and choose type of Doctor such as Family Practice/ General Practice/ Internal Medicine, so you can narrow down the search results for doctors.

Also, by clicking “More Search Options”, you can also choose doctors’ gender, languages spoken, and/ or hospital affiliation.

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**Enter search criteria** [Search Tips](#) [Change Network Logo](#)

**Location:**  
Within  miles of ZIP code:   
or:  
City:  State:  County:

**Type of Doctor:**  
Specialty: Behavioral Health:   
Primary Care:   
Surgery:   
All Specialties:   
Family Practice  
General Practice  
Geriatric Medicine  
Internal Medicine  
Nurse Practitioner  
Pediatrics

**Name:**  
Doctor's Name: First:

**More Search Options**  
Gender:   
Languages Spoken:   
Hospital Affiliation:

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**This is a drop down menu. You can choose within how many miles of your zip code to search**

**You can choose the type of doctor you want to visit**

**You can provide the zip code to search for doctors, or you can type in the city, state and county name to search for doctors**

**The languages spoken option is also drop down menu. You can choose the prefer languages speakers.**

5. After you click [Continue](#) you can view the doctors' information and their offices' contact information. Make an appointment before you visit so you can avoid excessive waiting time and crowded patient rooms.

You can also map the address after clicking on the name of the doctor.

The screenshot shows the MultiPlan website interface. At the top, there is a navigation menu with links for Home, About Us, Markets, Solutions, and Contact. Below the navigation is a search bar with a green 'Search' button. The search results section is titled 'Search Results' and includes a notice about participating providers, a printer-friendly option, and a 'Change Network Logo' link. The search criteria are 'Provider' and 'ZIP: 10001'. The results are displayed in a table with three rows, each representing a doctor's profile. Each profile includes the doctor's name, specialty, board certification status, address, phone number, and distance. Additional information such as gender, languages, and clinical education is also provided for each doctor. Links for 'More Locations' and 'Hospital Affiliations' are present for each entry.

Search Results	
<p>See Important Notice About Participating Providers Below <a href="#">Printer Friendly</a> <a href="#">Change Network Logo</a></p> <p>More than 250 providers met the preferences you selected. For ZIP Code searches with distance specified, the closest providers are displayed; for all other searches a random sampling of providers, within your search criteria, are shown.</p> <p>Showing 1-25 out of total 250 Search Results <span style="float: right;">Sort By ▾</span></p> <p><b>Search Type:</b> Provider <b>ZIP:</b> 10001</p> <p style="text-align: right;">Page 1 2 3 4 5 <a href="#">Prev</a> <a href="#">Next</a></p>	
<p><b>Sahni, Gagan D., MD</b> <sup>^</sup></p> <p><b>Cardiovascular Diseases</b> <small>Board Certified</small></p> <p>450 7th Ave Ste 309 New York, NY 10123</p> <p>Accepts new patients: Yes</p> <p>212 594 0423 0 Miles</p>	<p>Gender: Female</p> <p>Languages: English, Hindi, Spanish</p> <p>Clinical Education: Jawaharlal Nehru Med College Univ of Rajasthan</p> <p><a href="#">More Locations</a> <a href="#">Hospital Affiliations</a></p>
<p><b>O' Shea, Sarah, MD</b> <sup>^</sup></p> <p><b>Internal Medicine</b> <small>Board Certified</small></p> <p>395 Southampton Rd New York, NY 10108</p> <p>Accepts new patients: Yes Handicapped accessible: Yes</p> <p>413 485 4661 0 Miles</p>	<p>Gender: Female</p> <p>Languages: English</p> <p><a href="#">More Locations</a> <a href="#">Hospital Affiliations</a></p>
<p><b>Patel, Payal, MD</b> <sup>^</sup> <b>**</b></p> <p><b>Ophthalmology</b> <small>Board Certified</small></p> <p>135 W 27th St New York, NY 10001</p> <p>Accepts new patients: Yes Handicapped accessible: Yes</p> <p>646 501 4480 0 Miles</p>	<p>Gender: Female</p> <p>Languages: English, Spanish</p> <p>Clinical Education: New York Medical College</p> <p><a href="#">More Locations</a> <a href="#">Hospital Affiliations</a></p>

It also provides information for other locations.

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Search on below logo:  
**MultiPlan**

**Search**

Report Invalid Info Printer Friendly Change Network Logo

**Sahni, Gagan D., MD**  
Specialties: Cardiovascular Diseases - Board Certified  
Gender: Female  
Languages: English, Hindi, Spanish  
Clinical Education: Jawaharlal Nehru Med College Univ of Rajasthan

**Office Locations:**

Accepts new patients: Yes 450 7th Ave Ste 309 New York, NY 10123 County: New York 212-594-0423 <a href="#">Map this address</a>	Accepts new patients: Yes 1190 5th Ave Fl 1 New York, NY 10029 County: New York 212-241-7784 <a href="#">Map this address</a>
Accepts new patients: Yes 33 W 125th St New York, NY 10027 County: New York 212-289-5795 <a href="#">Map this address</a>	Accepts new patients: Yes 1470 Madison Ave New York, NY 10029 County: New York 212-824-8606 <a href="#">Map this address</a>
Accepts new patients: Yes 1 Gustave L Levy Pl Box 1030 New York, NY 10029 County: New York 212-241-4977 <a href="#">Map this address</a>	

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Still cannot find a doctor? Call Multiplan at (800) 342-7427

Or click [here](#) to find a First Health provider